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ARIEL GLOBAL DISTRIBUTION NETWORK

Advanced Logistics. Global Fulfillment.

Genuine Ariel Parts

Ariel Genuine Parts are more than "aftermarket replacement parts" – they are the exact same parts used to build Ariel compressors. Each part is expertly designed and manufactured to Ariel's high standards, guaranteeing precision, quality, and long service life. Ariel Genuine Parts keep your compressors running like new, year after year.



Ariel has shipped more than 48,000 compressors since 1966; to support this growing compression fleet around the world, Ariel is leading the industry with the development of its Genuine Ariel Parts Global Distribution Network. The Global Distribution Center in Mount Vernon, Ohio is the heart of this advanced system. From the latest technology to the decades of experience of the Ariel Genuine Parts team members, you can trust Ariel to pick the right part, package it securely, and ship it to your job site ready to install.



Director of Aftermarket Operations

Alex Wright, *Director of Aftermarket Operations*, and Joe McDonald, *Manager of Aftermarket Operations*, oversee the Genuine Ariel Parts network from the Ariel Global Distribution Center.





Pick-Pack-Ship: Fulfillment Process

Delivering the right parts at the right time starts with a World Class Global Distribution Center that operates with innovative supply chain practices. Behind the delivery of every Genuine Ariel Parts order is the Pick-Pack-Ship fulfillment process.

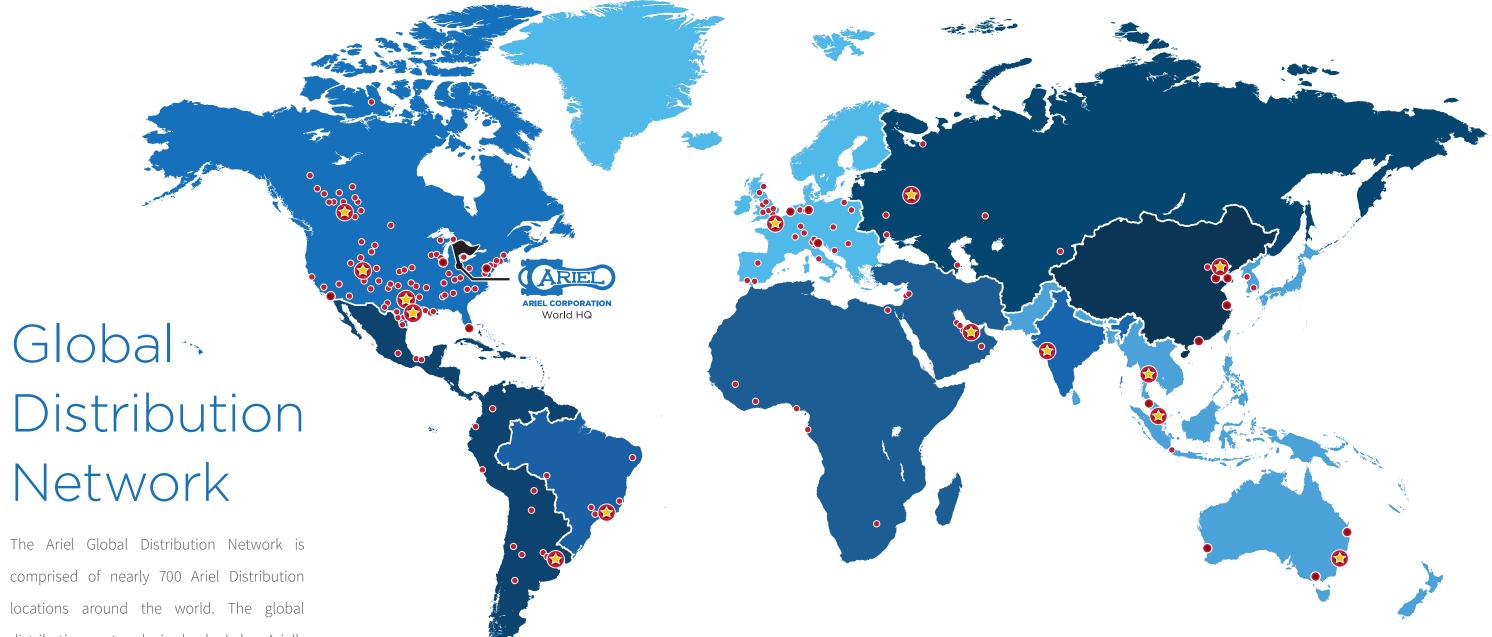
- Expert assembly of components, from piston-rod assemblies to cylinders, by the same trained personnel building Ariel Compressors ready to install on-site, at no additional cost.
- Flexible and efficient Valve Assembly Group, building the right valve for your application on demand.
- Dedicated team members pick, pack and ship parts ensuring a quick turnaround of even the most complex order.

Beginning with expert assembly, ISO 9001:2008 certified processes, and packaged to ISPM 15 International packaging standards – Ariel helps to ensure ease of transit across borders.









distribution network is backed by Ariel's manufacturing facilities and the Ariel Global Distribution Center. This network is more than just locations; the network's workforce includes expert aftermarket professionals who work closely with the Ariel aftermarket regional managers covering more than 120 countries.

Legend



Ariel Corporation World Headquarters



Regional Sales and







Remote Location?

The Ariel Global Distribution Network is designed to assure parts availability around the world. Most Ariel distribution locations stock not only common consumables such as valves, but also more specialized parts like crankshafts and piston rods. Whatever part you need, Ariel strives for it to be available in the global distribution inventory. If a part is not readily available in distributor inventories, Ariel will procure what you need from its manufacturing facilities and will supply it to you at the job site.







Vertical Storage

Handled Per Week of DC Space

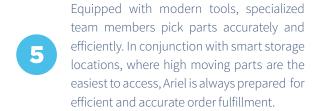




Around the Clock Operation

The Ariel Global Distribution Center is a modern facility offering nearly 60,000 square feet of space dedicated to parts inventory, packing, shipping and sub-assembly cells. The global distribution center is equipped with the latest technology and fully integrated into Ariel enterprise applications ensuring efficient and accurate communications between manufacturer, distributor locations and customers.

- Genuine Ariel Parts are packaged with care throughout the pick, pack, ship process. Essential shipment information and international documentation is sent, in real time, to your chosen carrier and Genuine Ariel Parts Distributor.
- Genuine Ariel Parts managers and team members work diligently to minimize any sks by ensuring all packages are IPSM 15 certified and compliant.
- Ariel provides expert on-demand assembly for a variety of precision parts such as valves, packings, and pistons. Built to the same exacting Ariel Engineering specifications that goes into any new unit, these assemblies can be prepped for same day shipment.
- Utilizing digital scanners Ariel has a 99.5% parts fulfillment accuracy rate, ensuring you get the exact part you need and avoiding potential downtime.



Received, inspected and warehoused in temperature controlled locations, Genuine Ariel parts are preserved and packaged in accordance with ISO 9001:2008 standards.



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Genuine Support

Ariel Corporation and Ariel Distributors form the Ariel Global Distribution Network. This responsive network has nearly 700 locations in more than 120 countries around the world. Ariel Inside Account Representatives and Aftermarket Regional Managers work directly with Ariel Distributor personnel to assess your needs and to provide access to the latest technology and innovations in the Ariel parts inventory. The Distribution Network's mission is to provide the right parts at the right time, no matter when your compressor was built or where it is in operation.





Ariel Advantage

Ariel wants you to understand your options when you need parts and service. The truth is, there are a lot of companies that want your aftermarket business, companies who promise quality and precision at a lower cost. Let the buyer beware. A recent case study illustrates the Ariel Advantage:



A rental fleet operator had a cylinder failure due to operational issues. A local "will-fitter" offered to fix the cylinder with a metal spray and bore refinishing, claiming that a new Ariel cylinder would cost twice the amount of his proposal. Luckily, the fleet operator called the Ariel Distributor who had packaged the unit. The distributor, working directly with Ariel, ordered a new Ariel cylinder body for less than half of the will-fitter's price, had it shipped to site, assembled and installed in just four days! Make the right choice—Genuine Ariel Parts selected and installed by an Ariel Distributor.

Ariel's "Unit-Down" Parts Procurement Process



If something happens to your Ariel

compressor, whether a warranty issue or

other event, Ariel and its Distributors will

work together to determine the best plan

of action to get your unit back in operation.

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Ariel and its Distributors will find the part you need by searching inventories throughout our network. If necessary, Ariel will expedite and allocate what you need from our manufacturing facility.



The Ariel-Distributor Team will work to deliver you the parts and will assist, if needed, at the site to do whatever is necessary to get your compressor back on-line.

An Ariel Regional Sales
Representative and a lead
mechanic discuss how Ariel can
meet the unique needs of the
southern United States underground
natural gas storage company.



